



# THE COMPANY PROFILE


Chris Ndongeni and Kenneth Khumalo

**CLEAN SPACES ARE  
HAPPY SPACES**





# CONTENT



- OUR STORY
- MISSION, VISION, and VALUE STATEMENT
- OUR CORE SERVICES



## OUR STORY



Charles Dickens wrote a novel titled “A Tale of Two Cities” which tells a story about things not always being as they seem. In the same vein, **Twin Cities Cleaning** tells a similar story of surfaces that seem clean, but if you look a little closer, you’ll see that they aren’t.

In 2007, **Chris Ndongeni** and **Kenneth Khumalo** were appalled and deeply saddened at what they saw when they looked a little closer at their everyday surfaces. It was then that they decided that for working spaces to be healthy, productive, and happy - they needed to be clean.

And so began the journey to providing businesses with the opportunity to have clean and happy working spaces. Employee satisfaction increased, customer reviews came back positive, and the businesses cleaned by **Twin Cities Cleaning** boomed.

Nearly 2 decades later, **Twin Cities Cleaning** now tells a very different story where surfaces that seem clean, actually are clean - no matter how closely you look.



# MISSION, VISION, and VALUE STATEMENT



## VISION

The vision for Twin Cities Cleaning is to collaborate with our clients to ensure that their assets are well taken care of so that they can succeed.

## MISSION

Our mission is to constantly add value to your space and leave you with a breath of fresh air as you enter your building by treating your space as we would our own.

## VALUE STATEMENT

Our value lies in our promise to treat your assets as our own by delivering our services with efficiency and accountability, and ensuring that we are on call for our clients and responsible during every project.

Twin Cities Cleaning is 100% black-owned with a Level One B-BBEE rating. We have worked tirelessly to boost the South African economy through job creation, and empower those who decide to work for us. We

recognise the importance of continuous training and development and have made efforts to facilitate courses for our workforce - they are, after all, the engine that drives our company.

In an effort to sow back into our communities, we strive to include and upskill individuals in the surrounding communities wherever possible. As we rise, we lift others up as well.

# OUR CORE SERVICES

Our best cleaning services are at your disposal when you need it most.

## We are experts in:

### 1. Disinfection Services

Did you know that a desktop accumulates 400 times more germs than a toilet seat?

### 2. Office Cleaning

Your workspace should be a happy space - and that means being a clean space.

### 3. Outdoor Cleaning and Garden Services

The first impression of your business begins outside of your offices.

### 4. Hygiene Cleaning

Good hygiene has been proven to reduce the frequency of illnesses. A healthy workforce leads to a successful business.

### 5. Wash Bay Services

Our solutions will keep all your fleets clean as they fly on the street.

### 6. Window Cleaning

In the same way that the eyes are the windows to the souls, the state of your building's windows are a look into the transparency and trustworthiness of your business.

### 7. Carpet Cleaning

From smells to stains, the discomfort of a dirty carpet can disrupt anyone's day - we ensure that this is not the case in your space!

To ensure that our stakeholders know they can trust us, we are held accountable by the National Contract Cleaners Association (NCCA) and the Southern African Sanitisation Association Council (SASAC). We also ensure that health and safety is a priority on all contracts through compliance with the Occupational Health and Safety Act.



We've been keeping  
commercial spaces clean,  
and employees inspired  
for over 15 years.





[twincitiescleaning.co.za](http://twincitiescleaning.co.za)

For all your commercial and industrial cleaning needs contact us on  
011 838 0294 or email [info@twincitiescleaning.co.za](mailto:info@twincitiescleaning.co.za)

Twin Cities Cleaning (PTY) Ltd is a member of the Southern African Sanitisation Association Council (SASAC) and the National Contact Cleaners Association (NCCA).

